

Carolina Gas Transmission (CGT) is committed to the security of your data and ours. For secure access to CGT's Electronic Bulletin Board (EBB), follow the procedures provided below:

1. Before accessing the EBB, an Internet Website User Agreement and Access Request Form (Exhibit A) must be completed and submitted to CGTEBBCustSvc@bhegts.com. This document can be found on the CGT [Informational Postings](#) website under Downloads.
2. Complete the required forms and return to CGTEBBCustSvc@bhegts.com. Once received and processed, a new User ID will be assigned.
3. To login, go to CGT's [Customer Activities](#) website. The 'Welcome to Carolina Gas Transmission's Customer Activities Internet Website' page is displayed.
4. In the upper right corner of the page, click on the Login button. The Login page will be displayed.

Electronic Bulletin Board (EBB)

Welcome to Carolina Gas Transmission's Customer Activities Internet Web Site. Use of Carolina Gas Transmission's Internet Web Site is subject to the Terms and Conditions contained herein. **The following terms and conditions apply to all visitors to or users of the web site both now and in the future. By accessing this web site, the user acknowledges they have reviewed and accept these terms and conditions.** [Terms and Conditions](#)

- If you agree to the Terms and Conditions proceed with log in below.
- If you DO NOT agree to the Terms and Conditions exit this page.

If you are a new user desiring access to the Customer Activities Internet Website, please use the procedure below to request access.

- [New User?](#)
- [Forgot Your Password/Account Locked?](#)
- [Trouble Signing In?](#)

Existing Online Customer

Simply enter your username and password below.

Account:

Password:

5. Enter your assigned User ID in the 'Account' field. If you do not have an assigned User ID, please contact your Marketing Manager at CGTEBBCustSvc@bhegts.com to receive a new User ID.
6. Enter your password in the 'Password' field. If you do not remember your password, select the 'Forgot Your Password/Account Locked' link to be directed to a page where you can reset your password.

Reset Password/Unlock Account

Enter your registered EBB Username and e-mail address below and click Submit.
You will receive an e-mail at the specified address.
Follow the instructions in the e-mail to reset your password and unlock your account.
You will have 1 hour to reset your password.

Enter UserName:

Enter E-Mail Address:

*If you have forgotten your UserName or E-Mail Address, you will need to email CGTEBBCustSvc@bhegts.com to report that you need assistance with resetting your password.

7. If still experiencing trouble logging in after following these steps, please contact your Marketing Manager at CGTEBBCustSvc@bhegts.com for assistance.